

Ellen A. William, Ph.D.
Clinical Psychologist

D'Arienzo Psychology
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Education and Training

B.S. Psychology, 1982 University of Florida, Gainesville, FL
Ph.D. Clinical Psychology, 1990 University of Memphis, Memphis, TN
Internship 1990-1991 Veterans Administration, Honolulu, HI
Post-Doctoral Fellowship 1991-1992 American Biodyne, Honolulu, HI

Professional Licenses

State of Hawai'i Psychology License PSY497, 1992 - 2008
State of Florida Psychology License PY7038, 2004 – present

Professional Affiliations and Activities

American Psychological Association, 1991 - present
SAMSHA Treatment Improvement Protocol Editorial Board, 1995-1998
National Register of Health Service Providers in Psychology, 2002 - present
Florida Psychological Association, 2008 – present; NEFL Chapter Representative 2022-present
Veterans Administration Rehabilitation Research Grant Reviewer, 2009-2012
Fellow of the Advisory Board Company, 2011
Leadership Jax Class of 2014
Guest Editor, Northeast Florida Medicine Journal, Special Mental Health Edition, 2017
American Hospital Association Behavioral Health Council, 2018-2021
Florida Hospital Association Behavioral Health Council, 2021 - 2022

Community Service

United Way Leadership Giving, 2008 – 2017
JCCI Mental Health Inquiry, 2014-2016; Committee Chair, Decriminalizing Mental Illness
WJCT Community Advisory Board, 2012 – 2017; Chair, 2016 – 2017
DLC Nurse and Learn Board of Directors, 2013-2015; Secretary, 2014 – 2015
Rotary Club of San Marco, 2015-2019; Foundation Chair, 2016 – 2018
North Florida Land Trust Board of Directors, 2016 – present; Vice Chair, 2018
Continuum of Care Governance Board, Changing Homelessness, 2018
The DePaul Society, Order of the Cornette, Ascension St. Vincent's Foundation, 2018-2022
Cultural Council of Greater Jacksonville, 2019-2022; Service Grant Cmte Chair, 2022-present
Women With Heart Honoree, Volunteers In Medicine Jacksonville FL, 2020

Employment History

D'Arienzo Psychology, Jacksonville, Florida, March 2023-present. Private practice, providing comprehensive clinical and forensic psychological services to adults, college students and adolescents.

Private Practice, American Well, Florida, September 2022-present. Private telehealth practice in clinical psychology focusing on mood and anxiety disorders, stress management, life transitions, women's issues,

and behavioral medicine. Incorporating cognitive and behavioral strategies for managing positive lifestyle changes, mindfulness and emotion regulation techniques for developing better emotional responsiveness, and supportive psychotherapy to guide patients toward higher functioning and life satisfaction.

Ascension Health System, Florida and Gulf Coast Market, July 2017-September 2022.

- Vice President Behavioral Health, April 2022-September 2022. Develop strategic initiatives to increase patients, drive care model innovation, and increase access to behavioral health providers and leaders for the Ascension Florida and Gulf Coast market. Collaborate with national behavioral health leadership in developing, piloting, and implementing new models of care that improve access to care, and equip primary care providers with protocols and workflows to manage patients with behavioral health issues. Work with local and national leaders in finance, managed care, IT, risk management, quality, emergency medicine and community benefit to establish standards of care and de-stigmatize behavioral health services and patients. Establish productivity models for value-based care and quality performance incentives.
- Regional Senior Director Behavioral Health, July 2017-March 2022. Oversee and design a comprehensive behavioral health service line for the Ascension Florida and Gulf Coast market with 3 sub-markets in FL (northeast, midwest and west), southeast Alabama, and southeast Georgia. Develop and administer operations for outpatient services integrated into primary and specialty care, telehealth service solutions, and partial hospital programs. Collaborate with Ascension corporate teams in recruiting providers, developing managed care contracts, customizing the EMR for behavioral health and developing a sustainable budget for the service line.

Baptist Health System, Jacksonville, FL, July 2006-July 2017.

- Administrator, Behavioral Health, July 2013 – July 2017. Responsible for clinical operations and fiscal management of 2 inpatient units, 2 partial hospital programs, and 14 outpatient clinics, serving children, adults, and geriatric populations. Overall responsibility for 180+ staff. Outpatient clinics provided a range of services including neuropsychological and psychological evaluations, outpatient psychotherapy, medication management, and group therapy for a wide range of clinical issues. Developed and managed a consultation liaison service for psychiatry and psychology, including telepsychiatry services, throughout the health system. Integrated mental health services within select Baptist Primary Care and medical specialty offices. Administered over \$18 million in endowments for mental health services in addition to \$39 million in the operational budget. Participated in community initiatives to reduce stigma and develop mental health prevention and treatment services in Northeast Florida.
- Director, Behavioral Health Department, November 2008 – July 2013. Responsible for overseeing operations for the Behavioral Health Department. The department consisted of adult inpatient and partial hospital programs, an outpatient department serving all ages, and a 24/7 crisis response and community referral team. Directly supervised a management team of 4 managers, with overall responsibility for 120+ staff. Coordinated clinical, financial, and operational functions for the department, which generated annual revenues of over \$22 million. In 2012 led the successful design and implementation of an electronic medical record and billing system specific to mental health services.
- Director, Outpatient Behavioral Health, July 2006 – November 2008. Managed business and clinical operations for the outpatient behavioral health department. Coordinated a multi-disciplinary team of 20 psychiatrists, psychologists, and masters level therapists. Provided leadership to an administrative team of 20 staff responsible for financial and operational functions

for 6 outpatient offices in Northeast Florida. Worked with Patient Financial Services and IT Departments as project manager for implementation of a system-wide online bill payment system.

Walden University, August 2004 – December 2009. Instructor, Graduate Department,. Part-time teaching and supervision of clinical psychology interns and doctoral students. Taught graduate courses in introductory online learning and health psychology. Chaired 2 dissertation committees. Served on the Institutional Review Board for the university to approve research projects using human subjects.

Clay Behavioral Health Center, May 2004 – July 2006. Vice President of Clinical Services, Middleburg, FL. Responsible for managing clinical and community-based programs in a behavioral health setting that generated over 5 million in revenues. Programs included outpatient mental health, case management, family preservation, school-based prevention, psychosocial rehabilitation, supported housing, and substance abuse services for children and adults. Directly supervised 7 staff, and indirectly supervised 60 employees.

Los Alamos Public Schools, Los Alamos, NM. January 2003 – May 2004. School Psychologist. Provided psychological services and consultation to children, parents, teachers, and school administrators regarding special education services as required by federal law in the public school system. Provided training to teachers and school administrators in behavior management in the classroom.

State of Hawai'i Department of Education, Kamuela, HI. March 2001-August 2002. Program Director. Developed and managed a school-based mental health services program to meet federal benchmarks for special needs children and families. Primary duties included promoting collaboration among multiple state agencies, school personnel and behavioral health staff to provide a seamless system of care. Developed and delivered clinical training presentations, conducted psychological assessments, facilitated functional behavior assessments, supervised clinical staff, facilitated monthly QA meetings, and provided direct care to children aged 5-18. Received highest commendations in state audit of programs and services after one year of program implementation.

Private Practice, Kamuela, HI. June 1996 – December 2002. Clinical Psychologist/Consultant. Private practice focusing on mood disorders, anxiety disorders, relationship and family issues, and substance use disorders. Therapeutic skills include cognitive-behavior therapy, brief therapy, stress reduction, relationship mediation, and child and family therapy. Provided clinical supervision for post-doctoral and masters level clinicians in outpatient, day treatment and residential settings. Provided consultation and technical assistance to executive management teams involved in the development of publicly and privately funded mental health programs. Lead team-building efforts for staff, provided expertise in improvement of operations and strategic planning, and assisted in the development of new services and contracts.

Magellan Healthcare (formerly Merit Behavioral Care Corporation), St. Louis, MO, August 1993 – March 1996.

- Vice President Clinical Informatics, January 1995 - March 1996. Responsible for standardizing and automating a clinical information system for the largest managed care company in the country, serving 15 million members. Duties included consulting with senior executives to identify clinical information needs; consulting with software developers and end-users to identify clinical data and systems to be automated; working with company executives and vendors to integrate 4 different information systems acquired in mergers and reorganizations. Initiated efforts to automate clinical risk algorithms, design clinical forms, and standardize clinical processes. Coordinated system

implementation activities for a staff of more than 200 clinical employees in all 50 states. Led quality improvement initiatives for the company's Corporate Quality Improvement Bureau.

- Director of Training and Development, August 1993 - January 1995. Developed training programs and curricula for mental health services for over 200 clinical staff. Coordinated training presentations in the treatment of a broad array of clinical problems using brief psychotherapy techniques; risk assessment; authorization and intake and referral procedures; and ASAM criteria for treatment of substance use disorders. Organized conferences for clinical managers to identify and implement best practices in their operations. Delivered numerous presentations and facilitated meetings nationwide. Responsible for coordinating and implementing annual revisions and updates to the company's Utilization Management Criteria Guidelines.